

Schedule at a Glance

Friday, September 20

8 a.m.–3 p.m.	Leadership Council Meeting
8 a.m.–5 p.m.	Chapter Governors Meeting
9 a.m.–6 p.m.	Registration Open
2–3 p.m.	Interest Group Governors Meeting
3–5 p.m.	<ul style="list-style-type: none">• Interest Group Chairs Meeting• Membership Committee Meeting
5–6 p.m.	Volunteer Appreciation Reception <i>Invitation only</i>

Saturday, September 21

7 a.m.–5 p.m.	Registration Open
8–10 a.m.	<ul style="list-style-type: none">• New Designee Networking Breakfast• Diversity & Inclusion Committee Meeting• Finance Training & Development Committee Meeting• Publications Committee Meeting
8 a.m.–2 p.m.	Ethics Committee Meeting
8 a.m.–3 p.m.	Nominating Committee Meeting
10–11:30 a.m.	Loman Advisory Committee Meeting
11:30 a.m.–1:30 p.m.	Volunteer Leaders Recognition Lunch <i>Invitation only</i>
1:30–3 p.m.	Chapter Leaders Meeting
1:30–3:30 p.m.	Annual Meeting Committee Meeting
2:30–3:30 p.m.	CPCU Loman Education Foundation Student Program Welcome Reception <i>Invitation only</i>
4–5:30 p.m.	Conferment Ceremony <i>Keynote Speaker Sponsored by State Farm</i>
5:30–7 p.m.	Congratulatory Reception



Don't forget to sign in and out of sessions to earn state continuing education credits.

Schedule at a Glance

Sunday, September 22

7 a.m.–3 p.m.	Registration Open
7–9 a.m.	<ul style="list-style-type: none">• Agent & Broker Interest Group Committee Meeting• CLEW Interest Group Committee Meeting• International Insurance Interest Group Committee Meeting• Loss Control Interest Group Committee Meeting• Personal Lines Interest Group Committee Meeting• Regulatory & Legislative Interest Group Committee Meeting• Underwriting Interest Group Committee Meeting
8–9 a.m.	<ul style="list-style-type: none">• Continental Breakfast• Career Conversations <i>Preregistration required</i>
9–10:30 a.m.	Opening General Session: How Go-Getters Get Better
10:30–11 a.m.	Refreshment Break <i>Sponsored by Millennium Information Services, Inc.</i>
11 a.m.–Noon	<ul style="list-style-type: none">• When Words Collide: Resolving Insurance Coverage and Claims Disputes CE• Duty and the Beasts: An Examination of Animal Law CE• At the Intersection of Insurance and Technology• Emotional Intelligence: Turbocharge Your Career <i>Sponsored by Erie Insurance Group</i>• The Gig Economy: Revolutionizing Insurance Staffing <i>Sponsored by WAHVE</i>• Winning With Mentoring
Noon–1:30 p.m.	Lunch
1–4 p.m.	When Ethics Comes Marching In <i>Sponsored by Olivet College</i> CE
1:30–2:30 p.m.	<ul style="list-style-type: none">• Using Technology to Build a Client Experience 2.0• Back to the Future: Today's Successful Agent CE• Is This the End of Insurance as We Know It?• A Better Tomorrow: Where CPCU Society Leadership Can Take You• Student Engagement Competition
2:30–3 p.m.	Refreshment Break <i>Sponsored by Millennium Information Services, Inc.</i>
3–4 p.m.	<ul style="list-style-type: none">• Saints or Sinners: Challenges and Ethical Implications of Insuring Risky Businesses• Captive Insurers: Providing Expanded Coverages Through Innovation CE• Underwriter of the Future• The Power of Dignity & Respect and Diversity & Inclusion <i>Co-sponsored by Erie Insurance, TheBestIRS, Travelers and USAA</i>
4–5:30 p.m.	Celebration of Diversity Reception <i>Co-sponsored by Erie Insurance, TheBestIRS, Travelers and USAA</i>

Schedule at a Glance

Monday, September 23

7 a.m.–2 p.m.	Registration Open
7–9 a.m.	<ul style="list-style-type: none">• Claims Interest Group Committee Meeting• E/S/SL Interest Group Committee Meeting• Information Technology Interest Group Committee Meeting• LME and PERG Interest Group Committees Meeting• Reinsurance Interest Group Committee Meeting• Risk Management Interest Group Committee Meeting
8–9 a.m.	<ul style="list-style-type: none">• Continental Breakfast• Career Conversations <i>Preregistration required</i>
9–10:30 a.m.	General Session Risk: From the Enlightenment to the Digital Age
10:30–11 a.m.	Refreshment Break <i>Sponsored by Millennium Information Services, Inc.</i>
11 a.m.–Noon	<ul style="list-style-type: none">• Going Beyond Your Day Job to Attract Future Leaders <i>Sponsored by Erie Insurance Group</i>• How Soft Skills Can Defeat the Robots That Want Your Job• Rebounding From Disaster With Parametric Solutions CE• Current Issues and Trends in Insurance Regulation• Geeked About Insurance• Flood! Private Insurance in the United States: The Wave of the Future?
Noon–1:30 p.m.	Lunch
1:30–2:30 p.m.	<ul style="list-style-type: none">• From Panic to Purpose: Responding to Changes in Your Career• Flying Cars: Are You Ready...or Flying Blind? <i>Sponsored by Rolfes Henry Co., LPA</i>• Privacy: Protecting Information Gets Personal• Retros and Captives and Deductibles, Oh My!
1:30–4 p.m.	Mock Trial: The Case of the Unneighborly Neighbors CE
2:30–3 p.m.	Refreshment Break <i>Sponsored by Millennium Information Services, Inc.</i>
3–4 p.m.	<ul style="list-style-type: none">• Claims Revolution!• Opioids Are the New Heroin: Addressing the Epidemic CE• Leadership Agility• Strengthening Homes, Businesses and Communities: Inside IBHS and the Science Driving the Future of Resilience
5:30–7:30 p.m.	Interest Group Masquerade Ball Networking Reception <i>Preregistration required</i>

Schedule at a Glance

Tuesday, September 24

7-11 a.m.	Registration Open
8-9 a.m.	<ul style="list-style-type: none">• Continental Breakfast• Career Conversations <i>Preregistration required</i>
9-10 a.m.	<ul style="list-style-type: none">• Hemp Growth and Production: Budding Risk Exposures• Ctrl-Alt-Delete: Tackling Tomorrow's Data and Technology Challenges• Timing Is Everything: Using the Seasons to Reach Your Goals
9-11:30 a.m.	Game On: Test Your Knowledge of Insurance Regulation 
10-10:30 a.m.	Refreshment Break <i>Sponsored by Millennium Information Services, Inc.</i>
10:30-11:30 a.m.	<ul style="list-style-type: none">• Building Code Awareness Project: No Code, No Confidence• Cyber Systems Coverage: A Case Study• No More Guesswork: Cyber Modeling Quantifies Risk 
11:30 a.m.-1 p.m.	Lunch
1-2:30 p.m.	Closing General Session Storytelling for Success
2:30-4 p.m.	Closing Reception



Don't forget to stop by the registration area and ballroom foyer to check out the meet and greet tables, Social Media Lounge, membership booth and Good Works activity!